

Professional
Remote Managed
Server

DCNUT

<http://www.dcnut.com>

DCNUT

DCSERVER

FEATURES

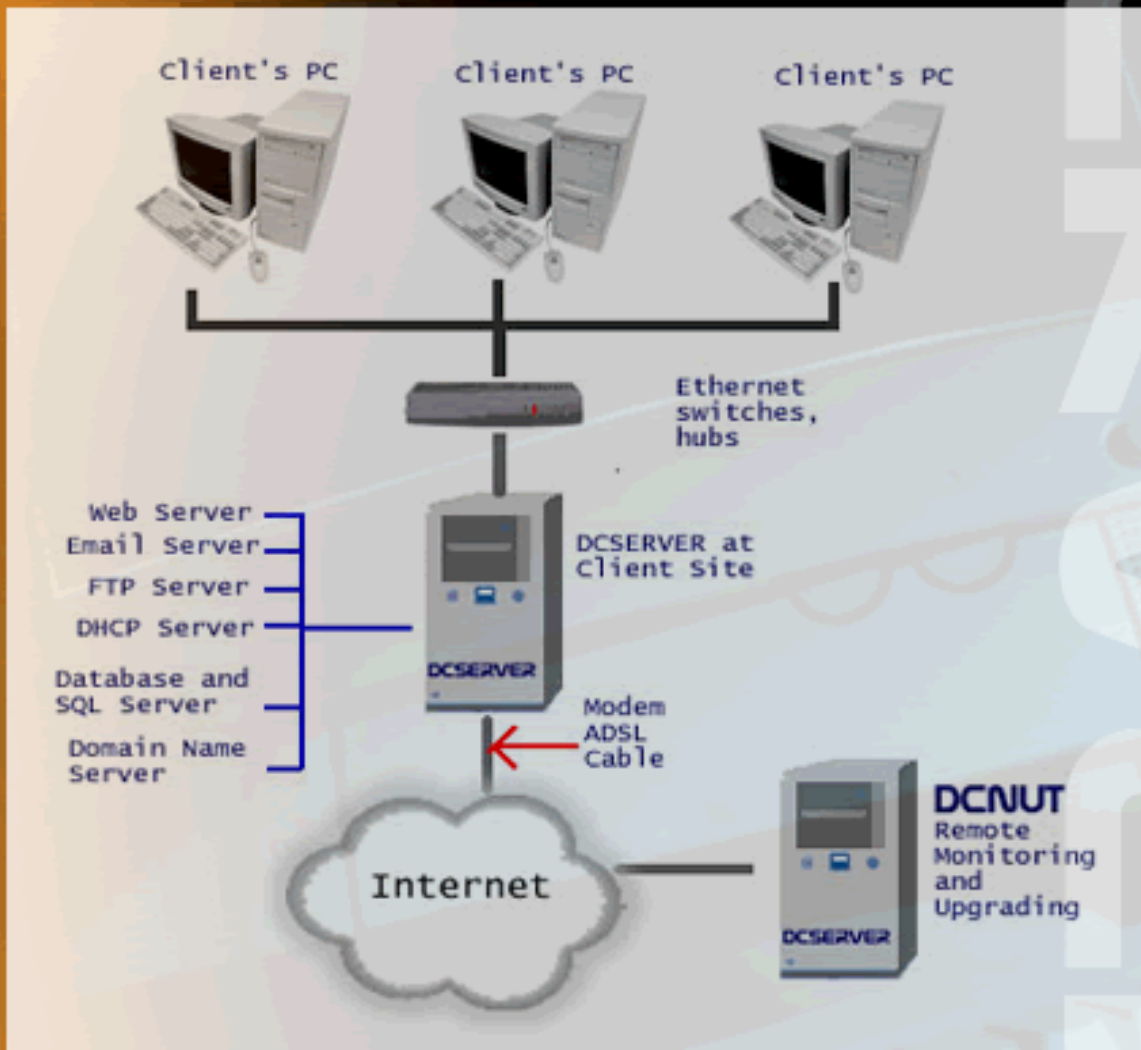
The **DCSERVER** is a complete Internet server packed with features designed to interface efficiently to your Windows networks.

Rather than merely being a dumb gateway/firewall like many of our competitors, the **DCSERVER** offers an intelligent means by which customers can *control* their network and watch their costs.

Our Australia wide customer base and support , coupled with advanced remote support tools ensure that you can deploy your IT solutions effectively and with piece of mind.

The **DCSERVER** was designed to ensure that

- ◆ Your network is attached to the Internet in the most efficient way, and
- ◆ Your internet access is constantly monitored and you will be alerted to any outages (with some diagnostic information)
- ◆ You can access and control your Windows PCs remotely without resorting to expensive remote control solutions or clumsy VPN methods.
- ◆ Your business can utilize an Internet web and email server to provide useful business functions that give your business an edge.
- ◆ Remote staff can access their office network in a variety of methods.
- ◆ Expansion of your server facilities and Internet connectivity is possible.
- ◆ Your IT costs are as cost effective as possible.



FEATURES

DCSERVER

The most full Featured Internet Server available. Every **DCSERVER** shipped since 1999 has been constructed to our consistent hardware specifications and software is constantly maintained.

Our current features include:

- ◆ 24x7 external monitoring
- ◆ 24x7 internal server monitoring (we monitor)
- ◆ 24x7 Support
- ◆ Automatic upgrades (Many of which are security patches)
- ◆ Automatic new Feature installation (Customers love getting new goodies)
- ◆ Free Domain name or redelegation
- ◆ Powerful Firewall
- ◆ Shared Internet Access with support for Exchange/IIS Server redirection
- ◆ Web Server + SSL + PHP + CGI
- ◆ Email Server with Quarantine and email mangling Support + SSLJava Servlet/JSP Server
- ◆ Web Email (3 types) + Web based Scheduler
- ◆ Database Server
- ◆ LDAP Server
- ◆ FTP Server
- ◆ Web proxy Server
- ◆ DHCP Server
- ◆ SMS Server
- ◆ Fax Server
- ◆ VPN Server/Client
- ◆ PPTP Server (Allow Microsoft VPN)
- ◆ Dialin Capability
- ◆ Web based Statistics manager
- ◆ Domain Name Server
- ◆ File Server
- ◆ Print Server
- ◆ Supports Windows/Mac/Unix Networks
- ◆ Permanent Internet connection
- ◆ Supports PSTN
- ◆ Supports ISDN/ADSL/Cable
- ◆ Supports Radio/Satellite
- ◆ Supports Frame Relay
- ◆ 3 Year Warranty
- ◆ Optional Internet Backup Service available
- ◆ Optional Anti-Virus Scanner available
- ◆ Optional Windows emulation available
- ◆ Optional Software, Electronics, Systems, Web site Design, and Network/IT consultancy available

The consistent hardware approach has allowed us to diagnose with the help of meaningful statistics what may be happening if hardware/software issues arise. Other Servers that change CPUs, hard disks, etc are obviously not properly engineered to gather working statistics!

We respect our customers IT ability, so we grant full administrative access to their authorized IT staff. Our customers and ourselves all work toward making their **DCSERVERs** better each day, with new features and ideas being incorporated. The **DCSERVER** IT community grows stronger and larger every week.

The **DCSERVER** is designed to work with your Windows networks.

Maintaining a large body of Windows PCs ourselves amongst a number of remote sites ensures that we keep ourselves relevant to what your IT needs would probably be.



DCSERVER

DCSERVER BM PRO

DCSERVER BB PRO

<http://www.dcnut.com>

DCSERVER

INTERNET CONNECTION

Rather than steer customers towards specific ISPs, DCNUT® assists the customer in choosing the most appropriate Internet provider for a customer. We offer unbiased ISP advice and take no commission from Internet providers.

Having a wealth of experience in monitoring the various ISPs around Australia, we have often been called upon to assist ISPs in their network support. Our **DCSERVERS** have also come to the rescue in supplying data usage information for instances where billing disputes with the ISP have become an issue.

We can also upgrade our customers **DCSERVERS** to support faster or different access as it becomes available.

Many customers also dial into their Office **DCSERVER** on a permanent basis, establishing their home or remote office as an integral part of their office network. This avoids timed ISP charges and offers inherent security. The ability of the **DCSERVER** to handle multiple dialin users as well as multiple VPN users has been well proven.

Our Servers are designed to handle permanent Internet connections as we believe this method gives our clients the best value Internet connectivity and support. It ensures that our clients have proper control of their Internet capabilities without relying on ISPs to handle their domain serving, web, and email.

Such control gives our clients the means by which they can control their Internet COSTS.

More over, rather than provide 'stop gap' redundancy (like unreliable V90 dialup on DSL failure schemes), DCNUT® promotes our cost effective parallel Internet connection scheme.

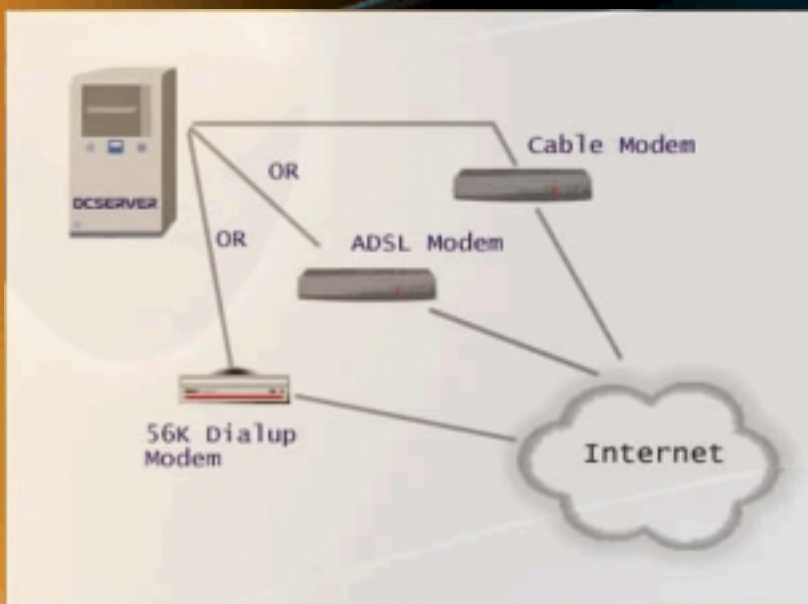
If your DSL or cable goes down, you automatically fallback to the permanent dialup connection. Much cheaper and safer. It also gives you more bandwidth!

Our Servers can support a variety of connections to Internet Providers:

These connections can also be operating simultaneously if required.

DCSERVERS may also be directly attached to other **DCSERVERS** to allow cheaper and optimized, and more secure communications between offices

We also can configure your **DCSERVERS** to link to each other via a Virtual Private Network (VPN). This is included in the cost of the system



PSTN
ISDN
ADSL
CABLE
RADIO
SATELLITE
FRAME
RELAY

<http://www.dcnut.com>

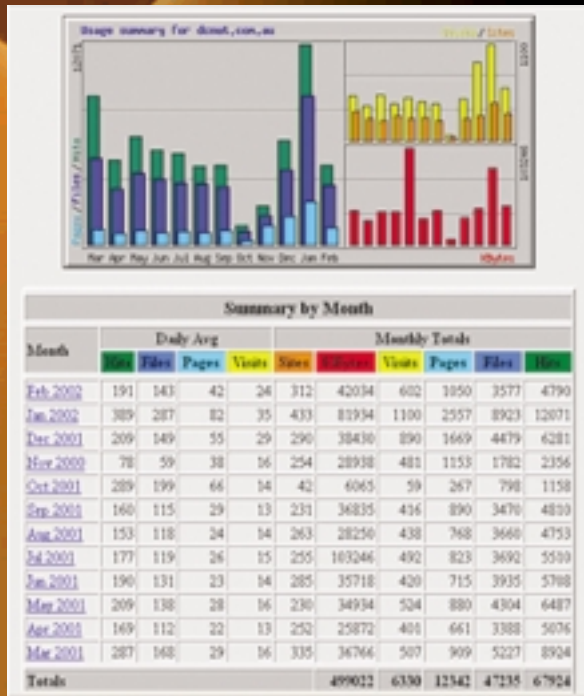
STATISTICS & TOOLS

DCSERVER

To control your network you need statistics!

The **DCSERVER** can provide you with tools and statistics dealing with

- Web Site Access (Who is viewing your site?)
- Proxy Server (Who is surfing where?)
- Attacks (Who is trying to probe your server?)
- Email (Where is all the email going to and coming from?, and who is checking their email?)
- Uptime of your server and PCs
- Networked PC's Hard Disk and memory statistics



Free Tools that allow you to service your network better include

VNC (Allows secure unlimited licence remote control of your Windows PCs). Simply click on the VNC icon of your user and instant remote desktop!

OpenSSH – Control your Windows PCs remotely and efficiently via a secure shell

AVG PC Anti Virus- Auto Update

FreePDF – Print free PDF documents from your Windows machines

WinPOPup – simply click on the users WinPopUp icon and send them a message

SMS and **email** clients directly from your



support web screen.

The **DCSERVER** comes with a web based administration facility that allows you to quickly add and delete users and other useful functions.

Resellers and Customers with multiple sites can securely log into the DCNUT® web site and view their **DCSERVER** statistics, as well as remotely access their allowable customer Windows



CUSTOMER

TESTIMONIALS

Our best sales people would have to be our loyal customers.

To be the biggest of our type in Australia we must be doing something right. Our customers span the continent and beyond. To handle such distant customers over a respectable time period we have truly proven ourselves to be a "Remote Server Management" company!

Our first customers DCSERVER was installed in August 98 and is still going strongly, looking after a \$20M turnover construction company. This fact may establish us as perhaps the first company in Australia to focus on remote managed services.

Health Care United, VIC

"Since we installed our DCSERVERs 2 years ago we now have the most cost effective, secure and reliable solution for Internet access, web hosting and e-mail services. From our head office we provide on line access to 10 locations and over 150 people with only one permanent Internet connection to our ISP using standard telephone lines connected 24 hours per day 7 days per week through the DCSERVERs. Our DCSERVER connection allows us to run our VPN with our data transfer requirement through the same processes. The DCNUT service is always timely and first rate. I would have no hesitation in recommending the service and the product and would be delighted to talk to any prospective DCNUT customers."

*Henry Pinskiar
Chairman*

Recar Pty Ltd, NSW VIC QLD

All I can say is that ReCar are extremely happy with the 5 DCSERVERs that they have and would not hesitate to purchase more if the situation requires. Service is always excellent and prompt, no matter what the time or day.

*Drew Buckley
IT Manager*

IMAN International, NSW

IMAN as an early user of the DCSERVER can attest to the high level of security it provides as our e-mail and communications server. Not a single virus has got past. The box also hosts My SQL databases so we utilise the daily backup service. We have always been impressed with the around the clock service and prompt and friendly response to our questions

*John Braithwaite
Managing Director*

Shore Computer Services, NSW

1. The DCNUT installation was trouble free - plug it in and away we went.

2. The continuing support has been exceptional - way above what we have come to expect from the IT industry.

3. The facilities provided have given us a most reliable platform to extend our Sentry21 Legal Management product onto the web - all we have to concern ourselves with is the reliability of our product - dcnut takes full care of the infrastructure.

Regards and best wishes

*David Spence
Director*

System 77 Pty Ltd, NSW VIC QLD WA SA

"Developers and markets of the highly respected ERP solution "System77" recommends DCSERVER to their customers who are looking for a reliable, cost effective, internet strategy. System 77 users are mainly in the retail, wholesale sector of the market with sites varying from 5 users to 500 users. The DCSERVER offers an excellent internet direction for customers that need more than just web access. Many System 77 sites use the DCSERVER for remote office access, which, besides providing a very inexpensive online facility, adds significantly to business improvements by way off stronger inventory management and clerical efficiency. With offices in Sydney, Melbourne, Brisbane Perth and Cairns, System 77 have been a strategic partner in DCNUTs expansion. The main reason?? The DCSERVER reliability and support is excellent".

*Graham Rix
Managing Director*

Price Attack Franchising Pty Ltd, QLD

"We have greatly benefited over the last two years from using the DCSERVER to manage a high level of our external IT communication requirements. This communication has ranged from providing our external email services, a permanent internet connection for approximately 50 head office staff, internal hosting of various inter-company websites, a connection for our external staff to head office's network infrastructure, and the ability to receive and send faxes from the luxury of our desktop. Throughout our associations with DCNUT we have found their service and support outstanding. They have always been more than willing to help and assist with any queries, which we may have. The DCSERVER has become an extremely valuable part of our IT Infrastructure and we would have no hesitation in recommending the DCNUT product / service to any prospective business."

*David Cormack
IT Manager*

Callinan Lawrie, VIC

I love products that sit in a corner and are bomb-proof. Our DCSERVER does that and more. It controls our email and browsing with incredible flexibility. The support we have received has been first class and immediate.

*Colin Macauley
IT Manager*

Auto-Quote, VIC, NSW

I think DCSERVER is the way to go amongst our clients; quick access to the web, fast sending quotes/images through the internet, service (stink) just joking, I don't have any complaints about the service provide by you guys. When the DCSERVER has been down ,which I think it has happened twice in three years (not bad) the service has been restored at no time... I have been recommending it to everyone of our customers that I talk to.

*Willie Pasten
Technical Supervisor*

<http://www.dcnut.com>

TESTIMONIALS CUSTOMER

BIO Electronics Pty.Ltd., VIC

We've been using our **DCSERVER** since 1999 with what we would call great success! Our **DCSERVER** handles all of our 30 odd domain names with ease, and has had no trouble hosting our web sites. The great thing is, while all that's happening, the whole office is able to surf the web and send & receive email.

At first we were unsure how well a simple modem connection would work with all our web sites, but the reality has been that our server has handled a huge number of visits without any problems. And if we ever require more speed, we can rest assured that our **DCSERVER** can handle various forms of broadband connections.

Our office uses a combination of Mac's and PC's, and the **DCSERVER** is able to handle both of them with ease. Plus, I love the fact that our server is updated from time-to-time with extra goodies from DCNUT, and the operating system is kept up-to-date. Not only that - the system is monitored at all times to ensure our sites are always live - a service we've found to be invaluable.

All in all, we've been extremely happy with both our **DCSERVER** and the assistance we've received via both telephone and email from the friendly team at DCNUT. And the greatest thing is the money we've saved. Our **DCSERVER** has cost us a fraction of the price of everything else we looked at before deciding on the **DCSERVER** - and are we glad we did ! Thanks DCNUT!!

*Ben Thomas
Webmaster*

Caden Consulting, VIC

"The **DCSERVER** has provided our business with a smooth and efficient communications flow. Their remote monitoring gives us peace-of-mind while we're away from the office and their virus detection capabilities have quarantined some nasty viruses from hitting our system."

*Darren Bourke
Director*

Stabil-Lime Group of Companies VIC,

"We have had three **DCSERVERS** since 1998 and have recently added another in July 2001. The service and support from the team at DCNUT has been great and they have always been extremely prompt in addressing any issues or problems as they arise"

*Sharon Hunt
Accountant/IT Manager*

Gino's Car Craft Panel & Paint, WA

Since we had the **DCSERVER** installed we never had to wait to send or receive email. Since most of the insurance companies we deal with operate to access the job by images our business depends on a fast and secure service. Thanks for suggesting and installing our **DCSERVER**.

*Basil Scagliotta
General manager*

One Xerro Communications P/L QLD

I'm the IT Manager for One Xerro Communications P/L. We were one of the original clients to receive a **DCSERVER** for our email and Web based services. DCNUT has been a tremendous help to me personally and our organization in implementing a stable, secure platform for these services and other innovative ways to use the server to it's potential. It's rare to get such a cost effective solution to a range of services, and rarer to have the customer service that DCNUT provides to us as a customer. The neat thing about DCNUT is that these guys know what they're doing from management down. I would suggest to any business to look at what they're offering, and when you do implement their service into your organization, you'll know you are at the forefront of technology, and enjoy their great service.

Phillip Abercrombie

Hub Shipping Sdn Bhd, Malaysia

"We have been using the **DCSERVER** for almost year and we have found that it has been not only stable and efficient but also an important addition to our other servers which we are running Win2k. Not only has this server been used for a web server it has also acted as a router as well as a firewall. With only these features in mind we are not only satisfied with the performance but also quite impressed with the ease of use and administration. On top of that we also manage to find another use for the support provided by DCNUT and the server as an alert will be issued to us once our server is disconnected from the net. Thus this has enabled us to respond to our other servers even quicker than if we would have if we were monitoring manually. The **DCSERVER** not only serves us as a web, firewall or routing server but to us also an early warning system in terms of availability and connectivity to the Internet. I would strongly recommend anyone to buy a **DCSERVER**, as not only is it but also versatile in functionality. It is also very stable compared to other servers in our possession. We are not only completely satisfied but impressed with the services provided by DCNUT."

*Somsak EC Tan
IT Manager*

DCSERVERS

NSW VIC
QLD WA SA
TAS NT
UK MALAYSIA
INDONESIA NZ

<http://www.dcnut.com>

DCNUT[®] PTY LTD

The DCSERVER is brought to you by DCNUT[®] Pty Ltd.
We may claim to be Australia's largest Remote Managed Services company with over 250 DCSERVERS across Australia, New Zealand, Indonesia, Malaysia, and the UK.

Our team consists of real Engineers (many who have PhDs, and Masters Degrees in Advanced communications and IT). Even our office staff undergo formal IT training and IQ tests to make sure you have clever people at your beck and call.

Our engineers designed and built the worlds largest VOIP network, and the worlds first fax modem answering machine.
Most importantly, all of our staff adhere to the IEEE (Institute of Electrical and Electronics Engineers) code of ethics which helps to ensure that you, the customer is respected and looked after. You're not just business to us. You're our professional responsibility.

To summarise, we know how to build and maintain things properly. Innovation and Computer Engineering is second nature to us. It means that you are

YOUR LOCAL DCSERVER RESELLER:



HEAD OFFICE

2 Mavron st
Ashwood, VIC 3147
Phone: (03) 9807 8600
Fax: (03) 9807 9300
DCPhone: DCNUT
support@dcnut.com
sales@dcnut.com

For more information visit:

www.dcnut.com

South Australia

210 Grote st
Adelaide, SA 5000
Phone: (08) 8211 8808

New South Wales

8 Pitt St
Riverstone, NSW 2765
Phone: (02) 9627 1116

West Australia

11/386 Wanneroo Rd
Westminster, WA 6061
Phone: (08) 9344 7524

Queensland

515 Old Cleveland Rd
Camp Hill, QLD 4152
Phone: (07) 3901 6487

<http://www.dcnut.com>

